Electronic Acknowledgement Receipt		
EFS ID:	4514149	
Application Number:	10723687	
International Application Number:		
Confirmation Number:	8921	
Title of Invention:	System and method for providing potential problem solutions to a service provider	
First Named Inventor/Applicant Name:	Lawrence E. Ploetz	
Customer Number:	68174	
Filer:	Lester Lee Eubanks	
Filer Authorized By:		
Attorney Docket Number:	136098SV/YOD GEMS:0255	
Receipt Date:	23-DEC-2008	
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Application Type:	Utility under 35 USC 111(a)	

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part ∕.zip	Pages (if appl.)
1		136098SV_Gems0255_Respons e_to_Office_Action_of_09-23-2 008.pdf		yes	10

	Multipart Description/PDF files in .zip description			
	Document Description	Start	End	
	Amendment/Req. Reconsideration-After Non-Final Reject	1	1	
	Claims	2	7	
	Applicant Arguments/Remarks Made in an Amendment	8	10	
Warnings:		-		

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.